



Annual Report

2021





Accreditation and Cofrac

3596

total accredited entities as at 31/12

3567

assessments conducted in total

183

employees

+ 1800

assessors and technical experts

+ 90

countries that recognise French accreditation

Accreditation is a voluntary or regulatory approach, consisting in assessing and recognising the technical competence and impartiality of conformity assessment bodies, which verify that products, services, systems, facilities and staff meet the specified requirements.

It is intended for testing and calibration laboratories, verification bodies, proficiency testing providers and reference material producers, biomedical laboratories and inspection, certification or qualification bodies. By contributing to the continuous improvement of inspections and the quality of the products and services released to market, accreditation underpins confidence while constituting a differentiating asset for the entities that use it.

The French Accreditation Committee, Cofrac, is a non-profit organisation created in 1994. It is the national accreditation organisation, manifesting recognition of accreditation as an activity of public authority and general interest. In order to maintain independence, all related interests are represented on the decision-making bodies.

Thanks to the expertise of 183 employees and a network of more than 1800 assessors and technical experts, Cofrac continues to develop and constantly reinforce its teams to guarantee the best possible service for its customers. It is organised around four divisions: Certifications, Inspection, Laboratories and Healthcare.



Our commitments

Independence in regard to any commercial initiative

Impartiality of decisions, as all the accreditation stakeholders are represented on our decision-making bodies

Transparency of methods and processes, accessible to everyone on our site

Confidentiality of employees, assessors and technical experts, and of the members of our bodies



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Find out about our strategic directions on our website:
<https://www.cofrac.fr/en/who-we-are/our-roadmap/>



Message from the Chairman



Jacques MULBERT
Chairman of Cofrac

Activity on the uptick

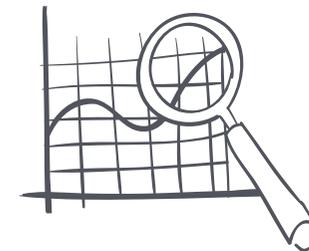
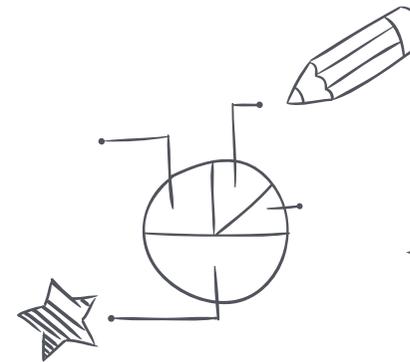
After several "carefree" years of growth and stability, followed by the downturn resulting from the 2020 health crisis, Cofrac revenue, amounting to €30 M in 2021, increased by 12% compared to 2020, yielding a positive net income of €413k. The healthy upturn in Cofrac activity did not, however, enable a return to the level of revenue before the crisis, remaining 9% below that of 2019.

Less than our budgetary forecasts, this result comes against a background of sustained upturn in the accreditation activity, boosted by a large number of requests and the opening of new accreditation schemes, in particular in the field of certification. It is a result that has been affected nonetheless by a "return to normal" that has proceeded less rapidly than anticipated for the activities in the field of healthcare.

This upturn in activity is symbolised by the spurt in the number of assessments carried out in 2021 by Cofrac (nearly 3400), up by more than 15%, after the drop-off in 2020. In this context, it is worth underlining the importance of being able to count on a pool of competent and available assessors. It is about being able to ensure the efficient perpetuation of the peer assessment model espoused by Cofrac. While it is true that the 1816 assessors and technical experts continue to enable the functioning of the accreditation system through the permanent efforts channelled into recruitment, it would be remiss not to remark upon the tensions with regard to certain niche subjects or development topics, sometimes closely associated with the world of research. On this Cofrac must remain permanently vigilant.

In terms of assessment, in 2021 we are also able, in conjunction with the Board of Directors and based on substantial feedback from experience, to consolidate the use of certain remote assessment methods, even if the basic principle remains on-site assessment.

In this general landscape, we may note the global stability of the total number of accredited entities, amounting to 3596 as at 31 December 2021, a figure that masks however contrasting variability: the Healthcare and Laboratories divisions saw a slight reduction as a result of structures merging, while the Inspection and Certifications divisions saw their "clientele" grow. We should also point out that this apparent global stability masks a notable increase in the number of sites under accreditation.





Message from the Chairman

Sustained technical and institutional activity

The technical and institutional activity of Cofrac remained generally sustained.

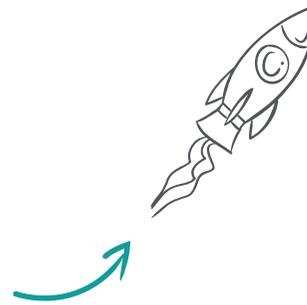
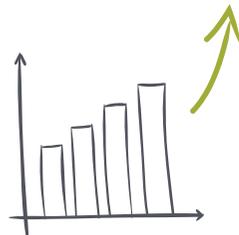
Let us begin by commenting on the implementation in spring 2021 of a satisfaction survey, which will from now on be conducted annually. The results of this anonymous survey, based on a satisfactory rate of returns, showed a high level of satisfaction (87%). These results bring to light various strong points but also some areas for improvement, particularly concerning the question of the uniform application of normative requirements by the different assessors.

2021 was also a year in which adjustments were made to various internal bodies, in particular the accreditation commissions involved in formalising decisions, as well as the establishment of an ad hoc commission supporting Cofrac, which has been recently designated to make decisions, on behalf of the State, to recognise test facilities for chemical products and substances ("GLP [good laboratory practice] facilities").

Lastly, in terms of general actions, we might also cite the pioneering work undertaken in association with the Board of Directors on the forward planning relating to the deployment of assessment approaches that take better account of the specific risks to which accreditation bodies are exposed, or relating to the Cofrac communication strategy.

With regard to our structural tools, as part of the digital roadmap, 2021 also saw the deployment of decisive new functionalities providing us with a set of tools of interest to all accredited structures and our assessors alike. The progress made has also enabled us to demonstrate the rich potential for use of the digitized data deriving from the assessment of the accredited bodies. This will be a major line of development for Cofrac to work on in the months ahead.

The different Cofrac divisions were also able to address their specific challenges. In this context, at the



Jacques MULBERT
Chairman of Cofrac

last meeting of our Board of Directors, the Chairs of the different committees, whom I warmly thank for their constant commitment, all unanimously testified to the valiant spirit of Cofrac in the months gone by. Among the most salient points the following may be cited in particular: the successful conclusion of the transition period for the EN ISO/IEC 17025 standard; the deployment of the new NF EN ISO/IEC 17029 accreditation standard, which promises much, in particular in the framework of inspection activities for extra-financial declarations; and the launch of new accreditation schemes, some of which have a high degree of visibility, such as that associated with professional training, and others bearing the stamp of notable technical innovations, such as the recourse to artificial intelligence. Then there is the "multi-site accreditation pilots" project for the Laboratories division, which is scheduled for general rollout in 2023, and is eagerly awaited by many accredited bodies.

Lastly, and more specifically involving the Healthcare division, the past year saw a conclusion to the regulatory saga relating to the final deadline, set at 1 November 2021, for filing requests concerning competences still to be accredited. Nearly 80% of biomedical laboratories have one or more extension requests in progress with Cofrac in this regard.

2021 provided the opportunity to pursue our innovative efforts in terms of communication: the Inspection forum, organised in remote mode, in the form of a "televised debate", met with great success. This has encouraged us to repeat the experience for the Certifications forum in spring 2022.

I could not sign off without mentioning the management challenges for our human resources and, more particularly, the deployment, on emerging from the health crisis, of a teleworking protocol in which all Cofrac personnel have a stake.



Cofrac's Board of Administrators

Chairman Jacques MULBERT
 Deputy Chairman Olivier DOYEN
 Treasurer Thomas GRENON

Professional groups of entities using accreditation

Kathia BARRO - FHF
 Anthony BOURDON - GIFAS
 Dominique CHEVILLARD - FNTP
 Olivier DOYEN - FIEEC
 Gwenaëlle GIL-PAILLIEUX - CPME

Qualified individual

Jacques MULBERT

Government commissioner

Rémi STÉFANINI - French Ministry of the Economy/ DGE-SQUALPI

State Auditor

Sylvie DONNE



Accredited bodies

Gilles BERNARDEAU - RÉSEAU CTI
 Katia CHAMBERT - FÉDÉRATION HEXAGONE
 Olivier DELRIEU - TRESICAL
 Jean-Marc GIANNOLI - LABAC
 François GRÉMY - FILIANCE
 Thomas GRENON - EUROLAB
 Julien NIZRI - AFNOR CERTIFICATION

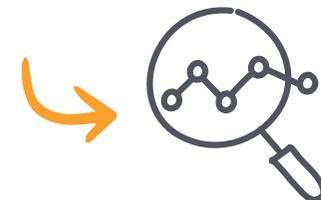


Public Interest Representatives

Viviane APIED - French Ministry of the Environment
 Jacky BONNEMAINS - Robin des Bois Association
 Éric CUZIAT - French Ministry of the Economy – DGCCRF
 Noémie GAGNAIRE - Confédération nationale du logement (CNL - National housing federation)
 Hadrien JAQUET - French Ministry of Agriculture
 Hélène MONASSE - French Ministry of Health
 Nicolas REVENU - Confédération nationale des associations familiales catholiques (CNAFC - National Confederation of Catholic family associations)

Members in advisory capacity

Maguelonne CHAMBON - LNE-Métrieologie Scientifique
 Nadine NORMAND - AFNOR Normalisation





Laboratories

Highlights



For the Laboratories division, 2021 was marked by the end of the transition to the 2017 version of the standard NF EN ISO/IEC 17025. The assessments were finalised and the decisions taken in line with the new deadline set by ILAC and ISO on 01/06/2021. All assessed bodies were notified according to this new version.

Another highlight of 2021, following on from the promulgation of the ASAP Law on the acceleration and simplification of public action, was the designation of Cofrac as a control authority for assuring conformity with the principles of Good Laboratory Practices (GPL), in order to make decisions on behalf of the State, with the deployment of a system enabling Cofrac to fulfil its new missions:

- Review of all general and sectoral documentation
- Organisation in late September of a harmonisation meeting for inspectors and technical experts (GPL) in the presence of ANSM and ANSES, the other two national control authorities for compliance with GPL principles
- Creation of a GPL commission validated by the Laboratories Division Committee, the first meeting of which took place in December.

Also in 2021, the Laboratories division participated in the European Co-operation for Accreditation (EA) audit that took place in January. The audit team noted the following strong points of the Laboratories division:

- The competence and commitment of all interviewees
- The quality of the assessments and the sound maintenance of the accreditation files
- The management of the ISO/IEC 17025:2017 transition.

At the end of this assessment, Cofrac became a signatory of the EA and ILAC mutual recognition agreements for the Reference Materials Production activity (ISO 17034).

The Laboratories division also continued with its work on developing multi-site accreditation. The pilot phase was initiated, involving several bodies for gathering feedback to enable validation of the envisaged measures and confirmation of their impact.

Toward the year end, the Laboratories Division Committee proceeded with the renewal for 3 years of its 5 Accreditation Commissions, taking account of the deliberations on the scope of their competences.



1874

total accredited entities as at 31/12 including 66 abroad

537 in the Physics-Mechanics pole

498 in the Biology-Agrifood pole

444 in the Building-Electricity pole

395 in the Chemicals-Environment pole

16 initial accreditations

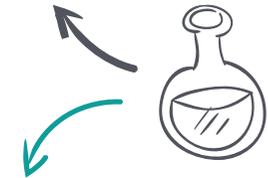
382 accreditation extensions

1194 assessments carried out

144 GEP/GLP files

Developments

- Verification of the performance of ultrasonic testing equipment
- Mycology and entomology in wood and its derivatives
- Temperature characterisation of centrifuges
- Geolocation Evaluation of GNSS terminals in real open-air environments and with the replay technique (digitised reference trajectory)
- Medical devices: analysis by screening of volatile, semi-volatile and non-volatile organic compounds followed by semi-quantitative determination
- Automation using artificial intelligence to detect asbestos fibres
- Calibration: 3-dimensional measurements using CMMs.



International

Participation in cooperation with ANSSI (Agence Nationale de la Sécurité des Systèmes d'Information - French National Agency for Information System Security) and two laboratories in the pilot phase, organised by the European Union Agency for Cybersecurity (ENISA), to develop test accreditation with a view to assessing information technology security in the framework of the EU Cybersecurity Act (CSA) and the European cybersecurity certification scheme (EUCC).



Physics - Mechanics Pole

The Pole continued its collaboration with the DGT (Direction Générale du Travail - General Directorate for Labour) on the development of the verification system for bodies responsible for taking photometric records in workplaces, and with the ASN (French Nuclear Safety Authority) to develop an accreditation scheme relating to the testing of pressurised nuclear equipment.

It ran harmonisation meetings for technical assessors in the following fields: pressure, liquid flow metering, dimensional metrology, transport and temperature.

The Pole also took part in the "Metrology" Task Force Group of the EA Laboratory Committee, to draw up an inventory of the practices of European accreditation bodies and of any criteria in terms of the classification of the conformity assessment activity of certain types of equipment (e.g., thermal cyclers) for testing or calibration.

Building - Electricity Pole

The Pole published the revision of several documents, in particular to take into account the feedback from the assessors and the regulatory or normative changes: LAB REF 26 and LAB REF 28 relating to the accreditation of bodies performing asbestos fibre dust measurements in building constructions and at the workplace; LAB REF 33 relating to the accreditation of laboratories for the purpose of notification under the building products regulations; and LAB REF 14 - "Specific testing requirements for the assessment of information technology security".

It continued its collaboration with the Direction Générale du Travail (Labour Directorate) and the Direction Générale de la Santé (Health Directorate) by way of a working group on improving the quality of data in the field of asbestos and the development of a regulatory scheme based on the accreditation of bodies carrying out on-site measurements of the exposure of workers to the risks from physical agents (electromagnetic fields), as well as with the DGE (Direction générale des entreprises - Enterprise Directorate) in its role as designating authority (AD) for French test laboratories applying for international recognition delivered by Canada and the USA.

The Pole also ran harmonisation meetings in the fields of "asbestos" and "Building and Civil Engineering".

Biology - Agrifood Pole

The Pole published the revised LAB GTA 45 technical accreditation guide concerning the analysis of metallic trace elements and minerals and their chemical species in human foodstuffs and animal feed and the revised reference document LAB REF 16 defining the policy relating to the participation of reference laboratories in the accreditation system within the perimeter of Regulation (EU) 2017/625.

It also ran harmonisation meetings for technical assessors in the following fields: detection and quantification of allergens by ELISA; physical-chemical analyses for determining the composition, the quality and technological criteria, and the nutritional labelling of human foodstuffs and animal feed; analyses with a view to payment for milk according to its composition and its health and hygiene quality; plant health testing; tests and analyses of animal immunoserology.

Chemicals - Environment Pole

The Pole issued its first accreditations in the fields of entomological analyses in wood and cellulose derivatives, and of analysis by screening and semi-quantitative determination of volatile, semi-volatile and non-volatile organic compounds contained in medical devices.

In the framework of establishing compliance with the 2017 version of the standard NF EN ISO/IEC 17025, the Pole published the following revised documents: LAB REF 12 on the accreditation of laboratories that test the fineness of items made of precious metals; LAB REF 30 on the accreditation of bodies that take measurements to monitor the quality of the indoor air in buildings receiving the general public; and LAB GTA 23 on the microbiological analyses of water.

The Pole continued its collaboration with the OFB (Office Français de la Biodiversité - French Biodiversity Office) on the verification of the approval criteria for laboratories conducting analyses in the field of water and aquatic environments. It also ran harmonisation meetings in the following fields: air quality, fixed source emissions, testing occupational exposure to chemical agents in the air in workplaces, measurements monitoring the quality of indoor air in buildings receiving the general public, physical-chemical analyses of water, physical-chemical analyses of metallic materials, evaluation tests of the quality of the ambient air.



Healthcare



725 total accredited entities as at 31/12

Including 699 as per standard NF EN ISO 15189

and 276 hospitals representing 4417 sites

4 initial accreditations

365 accreditation extensions

451 assessments carried out

702 accredited BMLs in France



Projects

- Clarification of the contextual application of good practice recommendations (Haute Autorité de Santé, national and international scholarly institutions, etc.)
- Radiotoxicology in the framework of individual monitoring of the exposure of workers to ionising radiation (revision of document SH REF 37)
- Genetics, linked to the publication of the law on bioethics (draft document SH GTA 07)
- Microbiology, with the publication of a practical data sheet on complex organisations
- Integration of digital requirements in the accreditation standard (SH REF 02), in association with the "Ségur de la santé" Government health initiative

Continuation of 3 working groups dedicated to the simplification of the accreditation process for BMLs and ACP structures:

- Reinforcing the "assessment of the effectiveness of QMS and processes" approach to encourage an approach that is more oriented toward the medical service offered to patients and specifiers with, in particular, the updating of the charter for the proper conduct of a healthcare assessment
- Adaptation of metrology assessment - Studying the needs in terms of metrology
- Clarifying the requirements relating to the verification and validation of methods.

International

The division has been active at European level and took part in the European cooperation for Accreditation (EA) Healthcare working group. Internationally, it worked alongside AFNOR on the revision of the ISO 15189 standard.

Highlights



2021, like the previous year, was a year of contrasting activity on account of the health crisis. In this context, Cofrac was in regular discussions with the Direction Générale de la Santé (Healthcare Directorate), the Regional Health Agencies and representatives of the professional associations, on the progress of accreditation procedures, the actions undertaken, and the difficulties encountered.

The periodic assessments of accredited structures according to ISO 15189, using alternative methods, remotely and based on the review of documentation, were pursued until August 2021. The periodic assessments of accredited structures according to ISO/IEC 17025 were maintained wholly or partially on-site.

The extension assessments requiring an on-site visit gradually resumed in the course of the first half of the year.

Exchanges with the structures were intensified, in order to take account of each specific situation, so as to find a solution suited to their assessment, in line with the international standards in force and the local health constraints.

48% of the assessments conducted in 2021 took place on-site, the other 52% taking place remotely or, in the case of eligible extension requests, via documentation review.

2021 was marked by the filing, by the regulatory deadline of 1 November, of the extension requests for biomedical laboratories (BMLs) corresponding to the competences for which they still needed accreditation with regard to the criteria defined in the Order of 16 July 2020.

Almost 80% of the BMLs had one or more extension requests being processed at the end of 2021.

The consolidation of BMLs continued to progress, with 47 accreditation terminations pronounced in 2021.

There was an increase in accreditation for medical point-of-care testing (POCT), with 142 biomedical laboratories accredited, compared to 128 in 2020.

Deployment of the Flexi+ app, enabling accredited structures in flexible scope to manage online and in real time the detailed list of their reviews/analyses covered by accreditation or requested for accreditation, began in July. By the end of December, 45% of the accredited structures had access to the app and 11% had already published their detailed scope on the Cofrac website.

Concerning assessors, the health crisis made recruitment very difficult. New mobilisation actions were initiated for highly specialised biomedical sectors (constitutional and somatic genetics, specialised cellular immunology and histocompatibility, NGS examinations in microbiology, etc.) and for ACP.

Remote harmonisation training, including an e-learning module and a video conference meeting, were successfully organised in ACP and in genetics.

The division was involved in the "visioSNBH" remote meeting and in several scientific and professional events in medical biology (BIOMED-J, JFBM, JIB).



Highlights

Despite the health crisis once again this year affecting the Inspection division activities, the accreditation service continued to progress, with a fresh upturn in the number of accredited entities and the number of sites covered up 5.4% compared to 2017.

While the number of initial accreditations pronounced in 2021 was up significantly on previous years, the number of extensions remained stable.

On 1 July 2021, the division opened the first accreditation according to the standard ISO/IEC 17029, published late 2019, for verifying declarations relating to the achievement of the objectives of companies declaring themselves as "Sociétés à mission" (i.e.: with set social and environmental purpose and specific sustainability goals), and it participated in the work of the "Sociétés à mission" working group run by AFNOR.

A transition was also decided upon for the bodies which until now were accredited according to the ISO/IEC 17020 standard, for verifying extra-financial performance declarations. These bodies will have until 30 June 2024 to obtain accreditation according to the ISO/IEC 17029 standard.

On 17 June 2021, the division organised its 3rd "accreditation and inspection forum" remotely, in an innovative "TV studio" mode. At this event, the division showcased in particular a video presenting the different types of independence defined in the ISO/IEC 17020 standard, and the exploitation of 2 years of assessment data obtained using the e-folio tool. This forum was appreciated by all those involved.

The other achievements in 2021 included the publication of a specific requirements document associated with the inspections conducted in the framework of the issuing of energy savings certificates and, following on from the EA audit in January 2021, modification of the documentation corpus relating to accreditation for notification purposes, pursuant to several European directives, with the publication of the document INS REF 32.

The division also organised several training sessions, including two on the ISO/IEC 17020 standard, enabling the qualification of 11 new technical assessors in a wide variety of technical fields, as well as two other sessions on the ISO/IEC 17029 standard. The sessions made it possible to train 10 lead quality assessors and 8 technical assessors.

For the purposes of harmonisation, the division brought together in remote mode the lead quality assessors to address practices in terms of assessing provisions aimed at addressing integrity deficit issues in inspection activities. Several meetings were also organised with the technical assessors and the accreditation specifiers on integrity deficit assessment practices and the added value provided by accreditation.



793 total accredited entities as at 31/12 (covering 3489 sites)

57 initial accreditations

91 accreditation extensions

760 assessments carried out



Developments

- Verification of the declarations made by "Sociétés à mission"-status companies on the fulfilment of their social and environmental objectives
- Initial and periodic verifications and verifications at the request of the Works Inspection Authority (Inspection du Travail) of the facilities in establishments relating to mines, quarries and their outbuildings
- Inspection of building products in the category "hydraulic binders and building lime"
- Periodic verifications and checks of the use of PPE (personal protective equipment) such as lifelines and anchoring mechanisms offering protection from falls from heights and fall arrest devices
- Checking the phytosanitary condition of plants and plant-based products and for the absence of pests on them



International

Participation in the work of the Inspection Committee of the European cooperation for Accreditation (EA) and of ILAC (International Laboratory Accreditation Cooperation) by video conference.
Participation in three accreditation body audits organised by EA remotely, and in EA Team Leader training.



Certifications



Highlights

The division experienced an upturn in activity in 2021, with a 3.5% rise in the number of accredited entities. The ISO/IEC 17065 standard for the certification of products, services and processes alone represented 54% of the accreditations delivered by the division.

Bolstered by its constant operational adaptability and despite the persistent effects of the health crisis over the year, the division accounted for a higher number of assessments than the previous year: 831, compared to 635 in 2020. The large majority of assessments were able to be carried out on site, while remote mode still continued to be implemented.

Accreditation extensions concerned 26% of the accredited bodies, a fact that testifies to the continued adaptation of these bodies. These were mainly delivered for management system certification standards (ISO 9001, ISO 27001, ISO 50001, etc.) and process/service/product standards (Qualiopi, online mediation, products and services relating to the French Consumer Code, etc.).

The division continued with the technical follow-up of the accreditation mechanisms, whether regarding the maintenance of existing systems, their revision or adjustment, or the development of new mechanisms. This activity was conducted in close cooperation with the specifiers concerned.

Efforts to recruit quality and technical assessors were maintained, thereby enabling the diversity of the activities to be addressed.

The division organised 4 training sessions for technical assessors and 12 meetings for the harmonisation of practices, remotely or on site. The AGM of the quality assessors took place in March, remotely, and with a healthy rate of participation.

The division also continued to be fully engaged in the digital transformation of the accreditation process, and in the work of the "Omega" project relating to the increased individualisation of the assessments of accredited bodies with regard, in particular, to the risks associated with their activities.

The Division Committee appointed its new Chair and Vice-Chair. It also approved the merger of 3 commissions into a single operational one from the start of 2022.



204 total accredited entities as at 31/12 including 6 abroad

10 initial accreditations

104 accreditation extensions

831 assessments carried out



Developments

- Certification of the quality management system applied by the organisations of the nuclear energy sector supply chain (ISO 19443)
- Certification of online services providing conciliation, mediation or arbitration services (Certilis) (French Ministry of Justice)
- Certification of weighing systems in asphalt plants according to the standard NF P 98-750
- Certification for the GLOBAL GAP Chain of Custody standard
- Certification of wood from Corsica (Lignum Corsica)
- Certification of wood from the Massif central.

International

The European and international meetings of the committees and working groups all took place by video conference. The international work topics included remote assessments and audits, audit durations, and fraudulent behaviour.

At the European level, extensive discussions took place between EA (European co-operation for Accreditation) and DG AGRI on the implementation of the revised organic farming regulations.

The division also took part in a CASCO working group aimed at simplifying and clarifying the use of conformity assessment standards for specifiers, with a view to promoting the conformity assessment activity.



Initial qualifications

14 for quality assessors (same as 2019)

75 for technical assessors

Qualification renewals

119 for quality assessors

272 for technical assessors

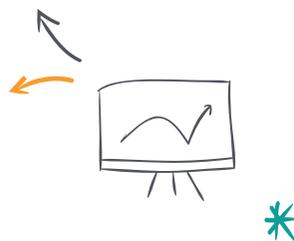
Qualification extensions

10 for quality assessors

96 for technical assessors

Monitoring

84 for quality assessors



2021 was again marked by the health crisis, which led Cofrac to carry out many assessments once more by remote means. The guide to organising assessments via electronic means has been revised to take account of the improvements suggested from the feedback concerning the implementation of alternative assessments.

The Certifications and Inspection divisions held meetings on the harmonisation of remote assessment practices for their quality assessors.

There was continued mobilisation for addressing the diversity of activities and pursuing the renewal of the panel of assessors.



The Certification division also organised 4 training sessions for technical assessors and 12 meetings for the harmonisation of technical practices, remotely or on site.

A harmonisation meeting of GLP inspectors and technical experts was held in late September 2021 by the Laboratories division, in the presence of representatives from the two other national authorities for the inspection of compliance with GLP principles (ANSM and ANSES).

For the Inspection division, two training sessions on the NF EN ISO/IEC 17029 standard were run, providing training for 10 lead quality assessors and 8 technical assessors on the verification of the extra-financial and achievement of objectives declarations of companies with "Sociétés à mission" status. 11 new technical assessors in a wide variety of fields were also trained on the NF EN ISO/IEC 17020 standard.

Furthermore, several meetings were organised in Inspection with the technical assessors, and in the presence of the accreditation specifiers, particularly in order to harmonise practices with regard to assessing integrity deficits and the added value provided by accreditation in a wide variety of activity fields.

On account of the health crisis, the recruitment of new assessors proved very difficult in the Healthcare division. Only 20 new technical assessors applications were received, 7 of which came from professionals working in hospital establishments. Around 20 technical assessors also decided to terminate their assessment activity. At the same time, the division launched new initiatives to recruit technical assessors in highly specialised biomedical sectors and for ACP.

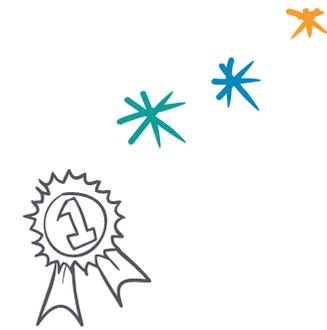
Also worthy of note is the feedback provided by the quality assessors certified for "dedicated metrology", and specifically mandated for the assessment of metrological traceability when calibrations are conducted according to the 3-Internal and 3-External paths. The conclusions will enable the implementation of various actions in 2022.

Lastly, since the end of May 2021, assessors have been able enter the expenses for the assessments they carry out directly in their Assessor space. To make their life easier, a new feature has been made available to them, which has been developed in the framework of digital transformation.





Members of the Association



Accredited bodies or their groupings

01 CONTROLE
 AB CERTIFICATION
 ACDEF
 ACRITEC
 AFNOR CERTIFICATION
 ALLIANCE CONTROLE VERIFICATION
 ANSES
 ANSM
 APAVE
 APROLAB
 ASEFA
 ASQUAL
 AUTO FORMATION QUALITE
 BATIPLUS
 BIOFUSION
 BIO-LAM-LCD
 BIOPOLE 66
 BUREAU ALPES CONTROLES
 BUREAU VERITAS CERTIFICATION FRANCE
 BUREAU VERITAS EXPLOITATION
 BUREAU VERITAS LABORATOIRES
 BUREAU VERITAS SERVICES
 CABINET FONTAN
 CBM 25
 CEA Centre de Valduc
 CENTRE DE PATHOLOGIE EMILE GALLE
 CENTRE HOSPITALIER MEMORIAL France/
 USA
 CENTRE HOSPITALIER DE BETHUNE
 CERBALLIANCE ARTOIS
 CERBALLIANCE COTE D'AZUR
 CERBALLIANCE DROME ARDECHE
 CERBALLIANCE FINISTERE
 CERBALLIANCE IDF WEST
 CERBALLIANCE IDF SOUTH



CERBALLIANCE LANGUEDOC
 CERBALLIANCE LOIRE
 CERBALLIANCE OCCITANIE
 CERBALLIANCE PARIS AND IDF EAST
 CERBALLIANCE PROVENCE
 CERBALLIANCE REUNION
 CERBALLIANCE SOMME
 CERIB
 CERQUAL QUALITEL CERTIFICATION
 CETIAT
 CETIM
 CENTRE HOSPITALIER DE VALENCIENNES
 CNPP CERT
 COFREND
 CONFARMA FRANCE SAS
 CONTROL UNION INSPECTIONS FRANCE
 COORDINATION DES OEUVRES SOCIALES ET
 MEDICALES
 CRIT MDTs
 CSTB
 CTC
 CTIF
 DEKRA CERTIFICATION SAS
 DEKRA INDUSTRIAL SAS
 DNV GL - BUSINESS ASSURANCE FRANCE
 DTSB-SFJF
 ECOCERT SA
 EDF - LAB PARIS - SACLAY
 EFECTIS France
 EUROLAB France
 FCBA
 FEDERATION HEXAGONE
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GHU AP-HP UNIVERSITY PARIS SACLAY
 GIE ICV - VVS
 GINGER CEBTP
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 GRID SOLUTIONS SAS - ARC
 GROUPE DE PREVENTION
 HOSPICES CIVILS DE LYON
 I.CERT
 INERIS
 INSTITUT DE SOUDURE INDUSTRIE
 INTERTEK CERTIFICATION France
 ISQ
 ITERG
 LABAC ASSOCIATION
 LBM AP HOPITAUX DE MARSEILLE
 LBM BC-LAB
 LABORATOIRE CERBA
 SELARL LABORATOIRE VIALLE
 LABORATOIRE MAYMAT
 LBM LABOSUD BIOLOGIE
 LABOSUD PROVENCE BIOLOGIE
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 LBM DES HUEP - AP-HP
 LBM EIMER
 SELARL FIEVEZ IGOUT
 LBM MS LABOSCHAMBERY
 LCIE
 LCPP
 LNE
 LRQA FRANCE SAS
 LSTI SAS
 MEDILAB 66
 NESTLE FRANCE NQAC Cergy
 NOVABIO

OPQIBI
 PROBIOQUAL
 QAESRES - QUALIPROPRE
 QUALIBAT
 QUALICONSULT
 QUALIT'EnR
 QUALTECH SAS
 RESEAU CTI
 SAUR
 SELARL CANARELLI COLONNA FERNANDEZ
 SELARL MED-LAB
 SELAS ABO+
 SELAS ASTRALAB
 SELAS BIOAXIOME
 SELAS BIOLAB AVENIR
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 SELAS LABORIZON MAINE ANJOU
 SELAS LBM BIOESTEREL
 SEMAE
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 SERVITED
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 SILLIKER SAS - MERIEUX NutriSciences
 SNIPF
 SOCOTEC
 SOCOTEC CERTIFICATION FRANCE
 SOPEMEA
 SYPREV
 TRESCAL SAS
 UNILIANS BIOGROUP
 UNIVERSITE GUSTAVE EIFFEL



Members of the Association



Professional groups of entities using accreditation

AFG	CNPath - Conseil National Professionnel des Pathologistes	FHF	GIFAS
AIMCC	CPME	FFB	SIDIV
ANIA	ETABLISSEMENT FRANCAIS DU SANG (EFS)	FFC CONSTRUCTEURS	UIMM
CCFA	FCD	FIIEC	UNICANCER
CNOM	FFMI	FNTP	U2P
		FRANCE CHIMIE	

Public Interest Representatives

AFITE	CNAFC	FAMILLES DE FRANCE	MINISTERE DE L'ECONOMIE (DGE)
AGENCE DE LA BIOMEDECINE	CNAMTS	HAUTE AUTORITE DE SANTE	MINISTERE DE L'ECONOMIE (DGCCRF)
ASSOCIATION LEO LAGRANGE	COLLEGE FRANCAIS DE METROLOGIE	MINISTERE DE LA SANTE (DGS)	MINISTERE DE L'INTERIEUR
ASSOCIATION ROBIN DES BOIS	CONFEDERATION NATIONALE DU LOGEMENT (CNL)	MINISTERE DE LA TRANSITION ECOLOGIQUE	SOCIETE FRANCAISE DE BIOLOGIE CLINIQUE (SFBC)
AUTORITE DE SURETE NUCLEAIRE (French Nuclear Safety Authority)	DIRECTION GENERALE DU TRAVAIL	MINISTERE DE L'AGRICULTURE	UFC-QUE CHOISIR



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AFNOR GROUPE	CTE SAS	LABORATOIRES POURQUERY	SELARL DE BIO. MEDICALE SAMBOURG
AGRI CONFIANCE	DGA Techniques Terrestres	SELAS LABOUEST	SELAS BIO67 - BIOSPHERE
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APITI	EGIS STRUCTURES ET ENVIRONNEMENT	LCI - CF&R	SELAS GUEVALT
BIO QUALITE	ENDRESS et HAUSER	MAZARS SAS	SELAS LABORATOIRE DYNALAB
BIOCONSULTANTS	EUROFINS GALYS	METROVALI	SILEBAN
BUREAU VERITAS CPS France	FRANCE EDUCATION INTERNATIONALE	Jacques MULBERT	SOCIETE DES PETROLES SHELL
CALEDONIENNE DES EAUX	GIE LABILAIT	ORDRE NATIONAL DES PHARMACIENS	TALIS
CEFRI	GINGER CATED	SECTION G	TESTO INDUSTRIAL SERVICES
CEKAL ASSOCIATION	GMS INTERVENTIONS	POLE VERIFICATION	UTAC
CEPRAL	INRAE	QUALISPORT	VALAB
CERTIFOPAC	ITRON FRANCE	QUALITY PARTNER SAS	VISKALI ACC
	LBM COLARD	RH MOBILITE INTERNATIONALE	ZWIEBEL SAS





Division committees

Public Interest Representatives



Laboratories

Chair: **Marc HIMBERT**
Deputy Chair: **Patrick LEBLOIS**

Clara ALBERGARIA PACHECO - Ministère de l'Agriculture et de l'Alimentation – Direction Générale de l'Alimentation (MAA/DGAI)
Olivier ALLAIN - Autorité de sûreté nucléaire (ASN)
Eric BONNEFF - Conseil national de la consommation (UFC Que Choisir)
Olivier CALVEZ - Ministère de l'Emploi, du Travail et de l'Insertion – Direction Générale du Travail (METI/DGT)
Marielle FAYOL - Ministère de l'Économie, des Finances et de la Relance – DGE – SCIDE/SQUALPI/Division Métrologie

Professional groups of entities using accreditation

Alain BONNET - Association des industries de matériaux, produits, composants et équipements pour la construction (AIMCC)
Arnaud BROZEK - Fédération des industries électriques, électroniques et de communication (FIEEC)
Michel CORDONNIER - ENEDIS (Groupe EDF)
Valéry LAURENT - Fédération française du bâtiment (FFB)

Qualified individuals

Marc HIMBERT - Conservatoire national des arts et métiers (CNAM) - Président
Patrick LEBLOIS - Comma Consulting - Vice-chairman

Representative of the French metrology network designated by the LNE

Maguelonne CHAMBON

Accredited bodies

Guislaine BAVELARD - Centre d'études et de recherches de l'industrie du béton (CERIB)
Caroline CHMIELIEWSKI - Laboratoire central de la préfecture de police (LCPP)
Pierre CLAUDEL - Centre technique des industries aéronautiques et thermiques (CETIAT)
Isabelle DROUILLOT - Centre scientifique et technique du bâtiment (CSTB)
Alain HOCQUET - Institut technologique FCBA
Pascal LAUNEY - Laboratoire national de métrologie et d'essais (LNE)
Stéphane MOUË - APAVE SA

Accredited bodies

Roselyne DEFER - SGS ICS
Céline HECQUET - CSTB
Jean-Michel LEFEVRE - BUREAU VERITAS CERTIFICATION
Amaury LEQUETTE - CNPP CERT
Stéphane MOUCHOT - OPQIBI
Pascal PRUDHON - LNE
Philippe ROUDIER - LRQA France SAS

Public Interest Representatives

Yves BOUHIER - Association Française des Ingénieurs et Techniciens de l'Environnement (AFITE)
Laurent CADIOU - Ministère de la transition écologique et solidaire - DGECE
Antoine DE FINANCE - CNAFC
Marianne KOSZUL - Ministère du travail - DGT

Certifications

Professional groups of entities using accreditation

Yannick ONFROY - pre-retirement leave since 05/2018 from GRTgaz
Virginie RIVAS - GROUPE BEL
Emilie TAFOURNEL - Fédération du Commerce et de la Distribution (FCD)





Division committees



Healthcare

Accredited bodies

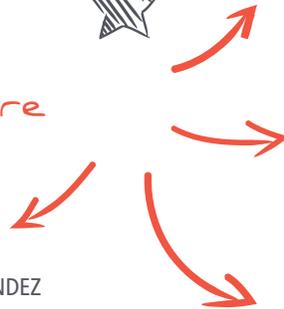
Jean CANARELLI - LBM CANARELLI - COLONNA DE CINARCA - FERNANDEZ
 Frédérique CANIS - LBM CH VALENCIENNES
 Ivan MONNERET - LBM LABOSUD
 Philippe PIET - LBM NOVABIO
 Bernard POGGI - LBM des Hospices civils de Lyon
 Brigitte SAVIE - LBM MED-LAB
 Marie-Hélène TOURNOYS - LBM CH BETHUNE
 Michel VAUBOURDOLLE - LBM des HUEP DE L'AP-HP
 Jean-Michel VIALLE - LBM VIALLE

Accredited bodies

Odile BARROS - SERVITED
 François CORRE - SOCOTEC
 Renaud DEWAELE - APAVE SA
 Rémi FONTAN - CABINET FONTAN
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 Pascal NURY - ACRITEC
 Emmanuel PETIT - BATIPLUS



Inspection



Public Interest Representatives



Bruna ALVES DE REZENDE - UNICANCER
 Philippe CAMPARO - Conseil National des Pathologistes (CNPath)
 Francis CHATELAIN - Confédération Nationale des Associations Familiales Catholiques (CNAFC)
 Virginie FERRERA-TOURENC - Etablissement Français du Sang (EFS)
 Elisabeth GORMAND - Conseil National de l'Ordre des Médecins (CNOM)
 Laure NAVARRO - Fédération Hospitalière de France (FHF)

Professional groups of entities using accreditation

Mohand Améziane ATTOU - Agence Nationale de Sécurité des Médicaments et des produits de santé (ANSM)
 Catherine GUICHARD - Direction Générale de la Santé (DGS)
 Philippe JONVEAUX - Agence de la Biomédecine (ABM)
 Françoise STALLA - Caisse Nationale d'Assurance Maladie des Travailleurs Salariés (CNAMTS)

Qualified individuals



Members in advisory capacity

Pascale BLANGARIN
 Philippe COTTY
 Bernard GOUGET - Chair
 Alain SUIRO - Bio Qualité - Vice-Chair

Vincent DELATOUR - Laboratoire national de métrologie et d'essais (LNE)



Public Interest Representatives

Thierry GUILARD - Bureau de la Prévention et de la Réglementation Incendie (DGSCGC)
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 Bernard VAN MARIS - Direction Générale des Entreprises (DGE)/Bureau de la Métrologie

Professional groups of entities using accreditation

Benoît DALY - Fédération Française des Carrossiers Constructeurs (FFC Constructeurs)
 Christophe ERHEL - Association Française du Gaz (AFG)
 Franck GAMBELLI - Union des Industries et Métiers de la Métallurgie (UIMM)
 Cyrille NOLOT - Fédération des Industries Electriques, Electroniques et de communication (FIEEC)
 Eric SORGO - Fédération Nationale des Travaux publics (FNTP)

Qualified individuals

Pascal LEMOINE - Chair
 Alain THIBAULT - Independent consultant

€ Financial results in €K



Assets	Balance sheet 31/12/2020	Balance sheet 31/12/2021
Gross fixed assets	14292	16014
Depreciation	-8482	-9895
Net fixed assets	5811	6119
Accounts receivable and related accounts	6002	6941
Provisions for receivables	-100	-107
Accounts receivable	5902	6834
Other receivables	907	1026
Provisions for other receivables	-32	-32
Other receivables	875	993
Marketable securities	1858	1867
Liquid assets	2969	3126
Prepaid expenses	813	809
Conversion differences	-	-
TOTAL	18228	19749

Liabilities	Balance sheet 31/12/2020	Balance sheet 31/12/2021
Social funds	8639	8743
Year's results	104	413
Provisions for risks and charges	62	-
Loans and financial liabilities	-	-
Provisions for financial risks	-	-
Debts to suppliers and related accounts	5398	6079
Social security, tax and other liabilities	4020	4498
Prepaid expenses	6	15
Conversion differences	-	-
Total	18228	19749

Balance sheet

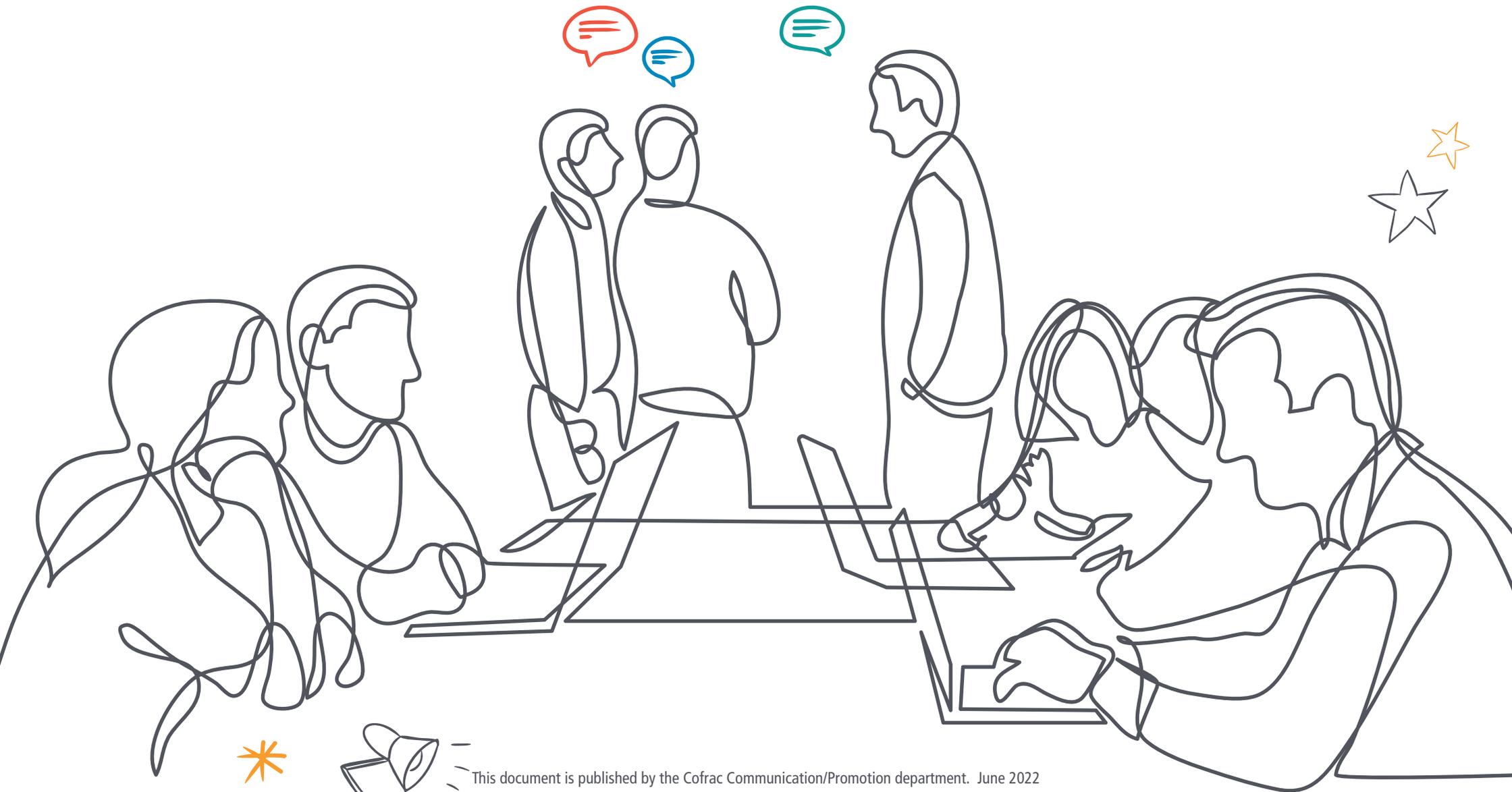


Expenses	Year 2020	Year 2021
Staff expenses	11932	12850
Remuneration of assessors	8466	10217
Mission expenses	1477	1736
Operating costs	4211	4105
CET (CVAE and CFE)	259	161
Subtotal	26344	29069
Depreciation expenses	1149	1414
Provisions for depreciation of accounts receivable	26	20
Provisions for risks and operating costs	-	-
Provisions for financial risks	-	-
Provisions for exceptional expenses	32	-
Payment losses	49	18
Financial expenses	6	6
Exceptional expenses	-	7
Corporate taxes	78	195
Profit for the year	104	413
Total	27787	31140

Income	Year 2020	Year 2021
Fees	9918	10116
Accreditation (audits, preliminary studies, review of corrective actions)	15588	18384
Other (mission expenses, developments, etc.)	1469	1773
Contributions	100	115
Subtotal	27076	30388
Agreements with ministries	263	347
Writeback to provisions for depreciation of receivables	60	13
Writeback to provisions for risks and charges and transfer of operating expenses	326	308
Writeback to provisions for financial risks and charges	-	-
Writeback to provisions for exceptional risks and charges	-	-
Financial income	32	43
Extraordinary income	30	41
Total	27787	31140

Income statement





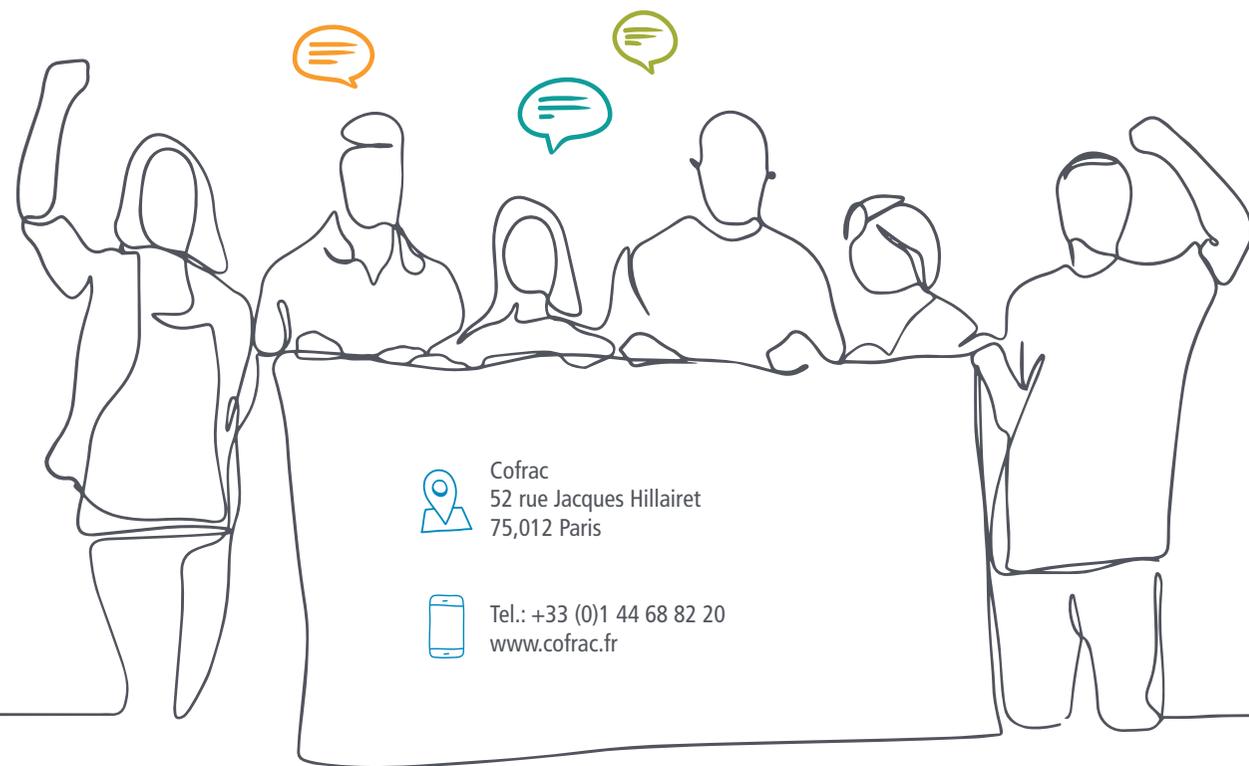
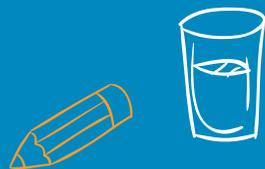
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Cofrac - Service Communication/Promotion - 52 rue Jacques Hillairet - 75012 Paris
Tel.: +33 (0)1 44 68 53 18 - Email: veronique.fuxis@cofrac.fr

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 Cofrac
52 rue Jacques Hillairet
75,012 Paris

 Tel.: +33 (0)1 44 68 82 20
www.cofrac.fr



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